
Re: Request for Refund Due to Duplicate Subscription

发件人 Membeaner <alexshroud54@gmail.com>

日期 周一 2025-05-26 11:23

收件人 王菲 <wf624@outlook.com>

You paid for Membean, and then you paid for membeaner to cheat on your membean homework. You've used both services. You purchased both services. You intentionally bought membeaner and you will not receive a refund.

On Mon, May 26, 2025 at 11:19 AM 王菲 <wf624@outlook.com> wrote:

Subject: Request for Refund Due to Duplicate Subscription Charges

Dear membeaner Support team leader,

I am writing to formally request a refund for a duplicate subscription charge made by your service.

Please note that I have an active subscription with Membean, purchased directly through their official website. I have never authorized or intentionally subscribed to your platform.

I have attached the official bank statement showing the payment made to the legitimate Membean platform, which clearly overlaps with the charge made by your service. Since I was not aware of or using your service during this period, this is a clear case of duplicate billing.

Please find the attached:

- Bank statement showing the official Membean payment (\$45 USD)
- Your charge (\$21 USD) during the same period
- Screenshot of my Membean usage (if available)

Kindly refund the \$21 USD charged to my account.

Thank you for your prompt attention to this matter.

Sincerely,

Wang Fei (Connie for short)

feiw17568@gmail.com